

The Forward Edge Level 1

Workplace Education Initiative (WEI) Program Framework

PROGRAM SCHEDULE	TBD	TBD	TBD
FACILITATOR	Susan Stevens		
PRE-REQUISITE	None		
TOTAL PROGRAM HOURS	20 hours – 8 weekly 2.5 hour online sessions		

Program Description

This program is designed to support individuals on the forward edge of the work supporting individuals with disabilities to lead meaningful and fulfilling lives across this province. Participants will have the opportunity to grow their professional networks, enhance their knowledge and hone their skills related to working with leaders with different leadership styles, creating and sustaining trusting relationships, contributing to effective teamwork, giving and receiving feedback and having difficult conversations.

Professional Development Outcomes

- Compare and contrast different leadership styles
- Identify your preferred leadership style
- Identify ways you can build your credibility and enhance trust with others
- Explain the three most important characteristics of the ideal team player
- Compare and contrast different communication styles
- Identify your preferred communication style
- Describe multicultural and multigenerational differences in communication
- Acquire skills in having difficult conversations

The Forward Edge – Level 1		
Modules	Hours	Sessions
1 – How do leaders lead? Understanding leadership	2.5	S1 - Leadership and leadership styles
2 – How do I create and sustain effective relationships? Building credibility & trust	7.5	S2 - Credibility S3 - Trust S4 - The ideal team player
3 – How do I disagree, agreeably? Improving communication	10.5	S5 - Communication and communication styles S6 - Multigenerational and multicultural communication S7 - Giving and receiving feedback S8 - How to disagree, agreeably
Total		20

Program Facilitator

Susan Stevens is a licensed social worker, adjunct professor, adult educator and certified health executive. She has over 14 years experience on the forward edge of social services and health care and almost 20 years in leadership roles. Susan has been a part-time faculty member at MSVU since 1999 and has been delivering workplace education programs since January 2024.